



BROMLEY CIVIC CENTRE, STOCKWELL CLOSE, BROMLEY BRI 3UH

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To: Members of the  
**IMPROVEMENT AND EFFICIENCY SUB-COMMITTEE**

Councillor Neil Reddin (Chairman)  
Councillor Nicholas Bennett J.P. (Vice-Chairman)  
Councillors Graham Arthur, Eric Bosshard, Stephen Carr, Judi Ellis, Robert Evans,  
Russell Jackson, Russell Mellor and Tony Owen

A meeting of the Improvement and Efficiency Sub-Committee will be held at Bromley Civic Centre on **WEDNESDAY 13 OCTOBER 2010 AT 7.30 PM**

MARK BOWEN  
Director of Legal, Democratic and  
Customer Services.

*Copies of the documents referred to below can be obtained from*  
[www.bromley.gov.uk/meetings](http://www.bromley.gov.uk/meetings)

## A G E N D A

- 1 **APOLOGIES FOR ABSENCE**
- 2 **DECLARATIONS OF INTEREST**
- 3 **QUESTIONS FROM MEMBERS OF THE PUBLIC ATTENDING THE MEETING**  
To hear questions received in writing by the Legal, Democratic & Customer Services Department by 5pm on Thursday 7<sup>th</sup> October and to respond.
- 4 **MINUTES OF THE MEETING HELD ON 8TH JULY 2010** (Pages 3 - 8)
- 5 **MATTERS ARISING FROM PREVIOUS MEETINGS** (Pages 9 - 14)
- 6 **WEB PRESENTATION**
- 7 **INTERNAL AUDIT AND VALUE FOR MONEY REPORTING** (Pages 15 - 38)
- 8 **ORGANISATIONAL IMPROVEMENT PROGRAMME UPDATE** (Pages 39 - 52)

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